UIC UNIVERSITY OF ILLINOIS AT CHICAGO Department of Computer Science COLLEGE OF ENGINEERING

CS450 – Introduction to Networking Lecture 6 – Email

Phu Phung

January 26, 2015

Report on Assignment 1 submission

- 4 will get 1 bonus points
- 18 submitted on time (many of you submitted in early morning ☺)
- 1 submitted late (32 minutes)
- 4 have not submitted

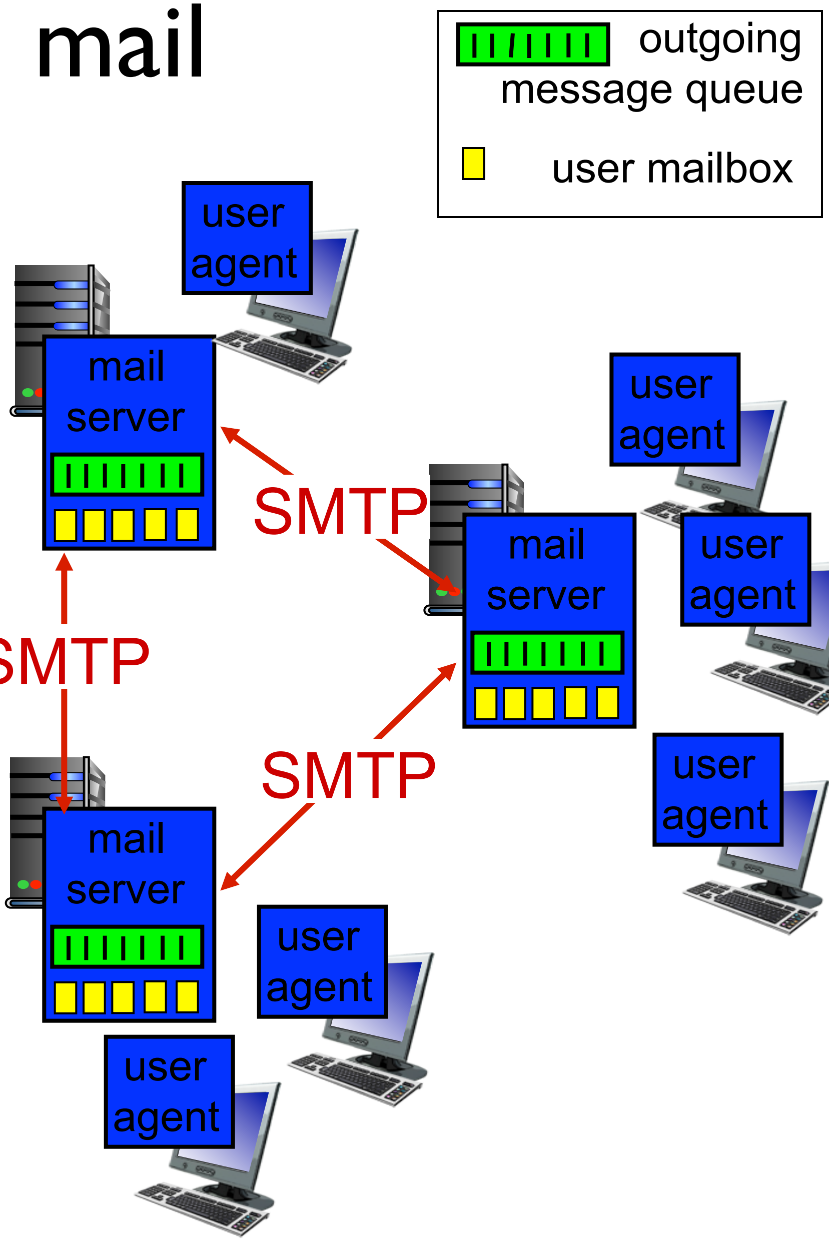
When Alice sends an email to Bob

A. Alice’s mail server will send the email to Bob’s mail server
B. Alice’s mail client will send the email to Bob’s client
C. Alice’s mail client will send the email to Bob’s server
D. Alice’s mail server will send the email to Bob’s mail client

Electronic mail

Three major components:
- Mail user agents (MUA)
- mail servers
- simple mail transfer protocol: SMTP

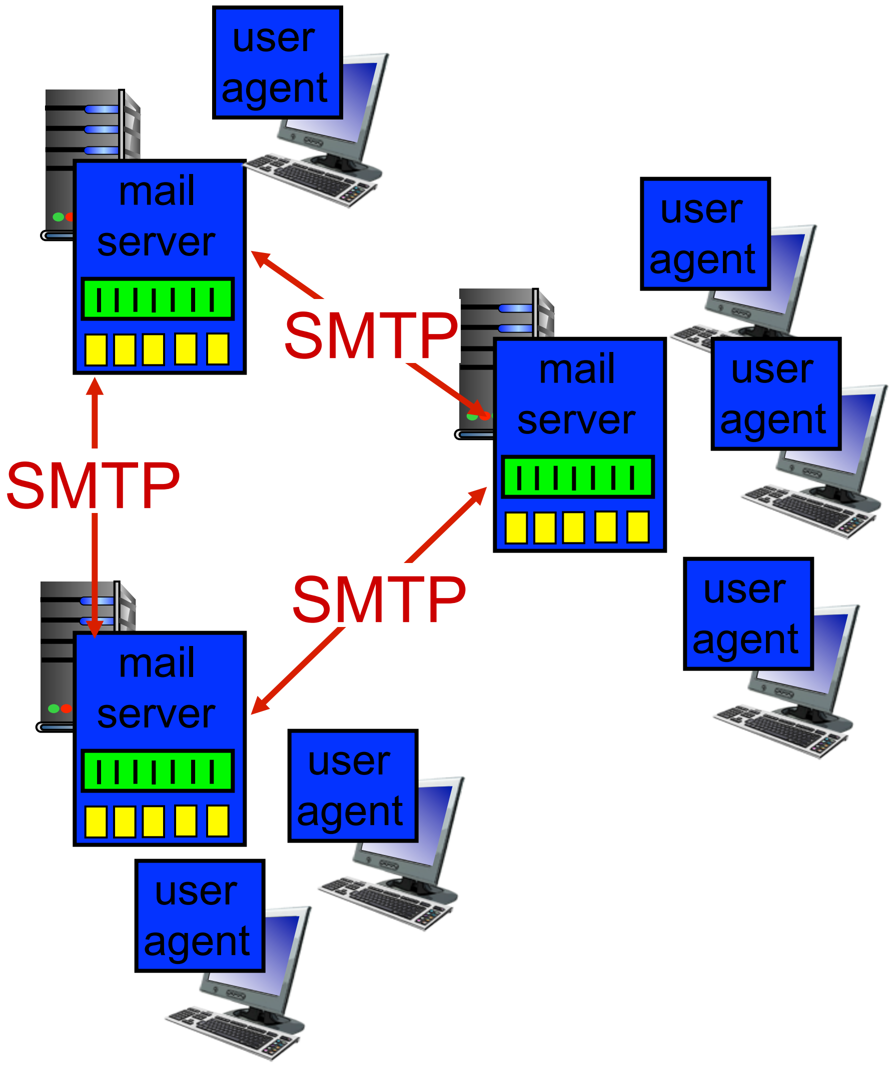
User Agent
- a.k.a. "mail reader"
- composing, editing, reading mail messages
- e.g., Outlook, Thunderbird, iPhone mail client
- outgoing, incoming messages stored on server



Electronic mail: mail servers

mail servers:

- *mailbox* contains incoming messages for user
- *message queue* of outgoing (to be sent) mail messages
- *SMTP protocol* between mail servers to send email messages
  - client: sending mail server
  - "server": receiving mail server

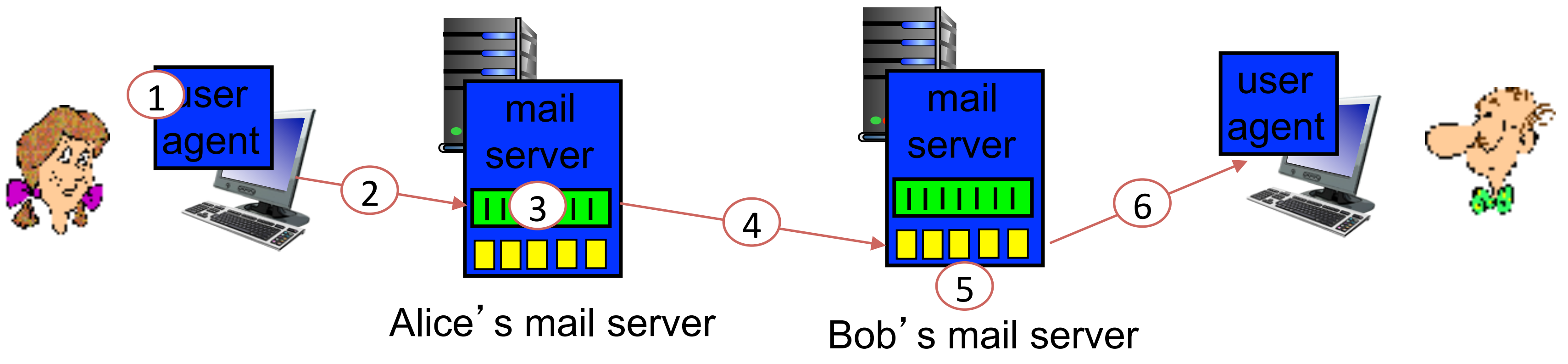


Electronic Mail: SMTP [RFC 2821]

- uses TCP to reliably transfer email message from client to server, port 25
- direct transfer: sending server to receiving server
- three phases of transfer
  - handshaking (greeting)
  - transfer of messages
  - closure
- command/response interaction (like HTTP, FTP)
  - commands: ASCII text
  - response: status code and phrase
- messages must be in 7-bit ASCI

Scenario: Alice sends message to Bob

1) Alice uses MUA to compose message "to" `bob@someschool.edu`
2) Alice's MUA sends message to her mail server; message placed in message queue
3) client side of SMTP opens TCP connection with Bob's mail server
4) SMTP client sends Alice's message over the TCP connection
5) Bob's mail server places the message in Bob's mailbox
6) Bob invokes his user agent to read message



Sample SMTP interaction

```
S: 220 hamburger.edu
C: HELO crepes.fr
S: 250  Hello crepes.fr, pleased to meet you
C: MAIL FROM: <alice@crepes.fr>
S: 250 alice@crepes.fr... Sender ok
C: RCPT TO: <bob@hamburger.edu>
S: 250 bob@hamburger.edu ... Recipient ok
C: DATA
S: 354 Enter mail, end with "." on a line by itself
C: Do you like ketchup?
C: How about pickles?
C: .
S: 250 Message accepted for delivery
C: QUIT
S: 221 hamburger.edu closing connection
```

Try SMTP interaction for yourself:

- **`dig mx gmail.com`**
- **`telnet gmail-smtp-in.l.google.com 25`**
- see 220 reply from server
- enter HELO, MAIL FROM, RCPT TO, DATA, QUIT commands

above lets you send email without using email client (reader)

SMTP: final words

- SMTP uses persistent connections
- SMTP requires message (header & body) to be in 7-bit ASCII
- SMTP server uses `CRLF.CRLF` to determine end of message

comparison with HTTP:

- HTTP: pull
- SMTP: push

- both have ASCII command/response interaction, status codes

- HTTP: each object encapsulated in its own response msg
- SMTP: multiple objects sent in multipart msg

How to prevent one inputs a fake FROM address?

A. We cannot prevent that

B. The MTA will check the FROM address if it is valid

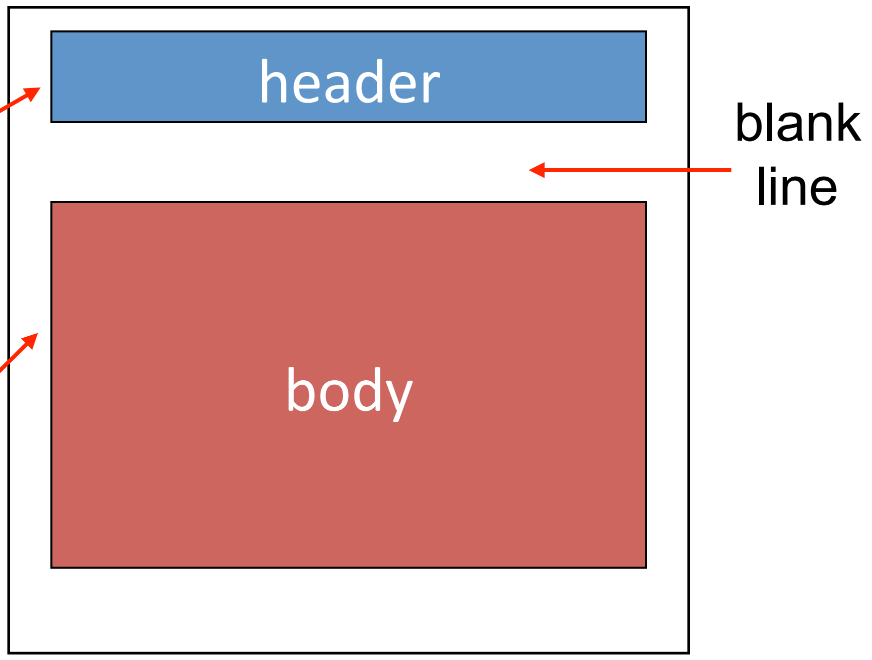
Mail message format

SMTP: protocol for exchanging email msgs

RFC 822: standard for text message format:

- header lines, e.g.,
  - To:
  - From:
  - Subject:

  different from SMTP MAIL FROM, RCPT TO: commands!
- Body: the "message"
  - ASCII characters only



Which “To” address version that the email client will display?

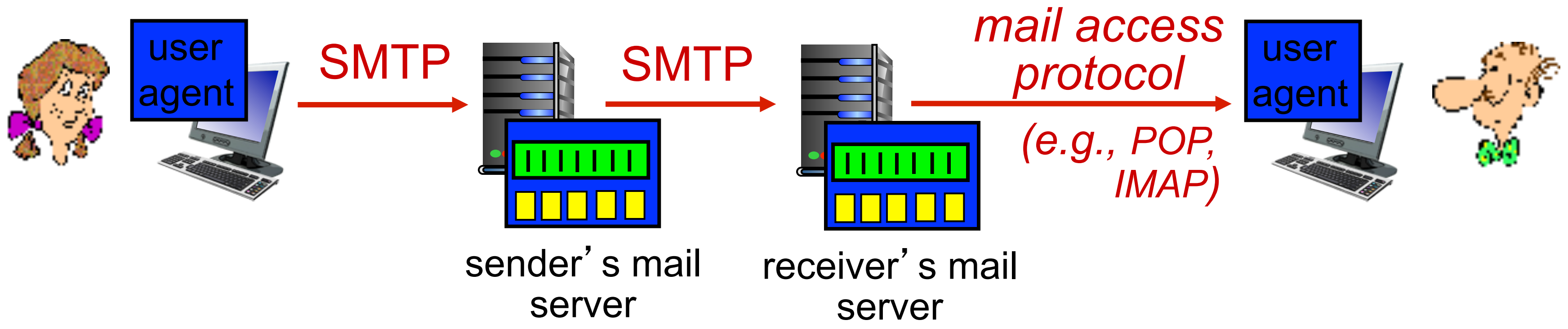
A. Address in the “RCPT TO” SMTP command

B. Address in the “To” email header

C. Both A and B

D. A or B because they must be the same

Mail access protocols



- SMTP: delivery/storage to receiver's server
- mail access protocol: retrieval from server
  - POP: Post Office Protocol [RFC 1939]: authorization, download
  - IMAP: Internet Mail Access Protocol [RFC 1730]: more features, including manipulation of stored msgs on server
  - HTTP: gmail, Hotmail, Yahoo! Mail, etc.

POP3 protocol

authorization phase

- client commands:
  - **`user`**: declare username
  - **`pass`**: password
- server responses
  - `+OK`
  - `-ERR`

transaction phase, client:

- **`list`**: list message numbers
- **`retr`**: retrieve message by number
- **`dele`**: delete
- **`quit`**

```
S: +OK POP3 server ready
C: user bob
S: +OK
C: pass hungry
S: +OK user successfully logged on
```

```
C: list
S: 1 498
S: 2 912
S: .
C: retr 1
S: <message 1 contents>
S: .
C: dele 1
C: retr 2
S: <message 1 contents>
S: .
C: dele 2
C: quit
S: +OK POP3 server signing off
```

POP3 (more) and IMAP

more about POP3

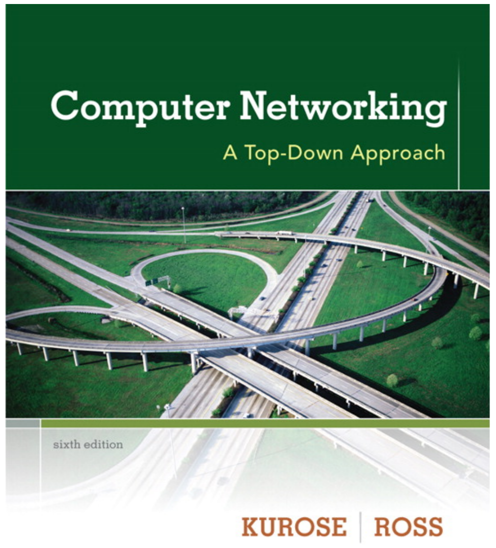
- previous example uses POP3 "download and delete" mode
  - Bob cannot re-read e-mail if he changes client
- POP3 "download-and-keep": copies of messages on different clients
- POP3 is stateless across sessions

IMAP

- keeps all messages in one place: at server
- allows user to organize messages in folders
- keeps user state across sessions:
  - names of folders and mappings between message IDs and folder name

Next lecture

- Client-Server Model and Assignment 2
  - No quizzes
- Questions regarding Assignment 1?
- Assignment 2 will be posted by next lecture



Computer Networking: A Top Down Approach
6th edition
Jim Kurose, Keith Ross
Addison-Wesley
March 2012